

# 2020 Customer Training Catalog

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Training options to meet your needs.

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## About the Johnson Controls Training Institute

Since 1947, the Johnson Controls Training Institute has been helping people succeed at creating and managing quality building environments. The Training Institute partners with engineering schools, technical colleges, and experts in the building environments industry. This allows us to provide high-quality learning experiences that reflect both the current state of the industry today and the direction its heading in the future.

Our curriculum has been developed by professional instructors who are experienced in the building environments industry. Their extensive real-world experience and ability to share their knowledge in a structured format assures you an enlightening and productive educational experience.

- Learn from Certified Instructors\* with years of industry experience
- Experiment in our labs, using specially designed equipment simulators
- Find the learning opportunities
- Expand your knowledge in industry topics such as:
  - Building Automation Systems
  - Energy Management
  - Heating, Ventilating, and Air Conditioning Systems
  - Preventative Maintenance
  - Automated Building Controls

Because your goal is to apply what you've learned, our state-of-the-art facilities include fully equipped labs for hands-on exercises. Portable equipment simulators enable the Training Institute to bring many of its courses to your location, yet still enable you to practice what you've learned without jeopardizing building operations.

Our comprehensive and cost-effective programs are designed for anyone who needs a working knowledge of environmental systems, including:

- Building Owners
- Building Managers
- Engineers
- Operators
- Maintenance Technicians
- Property Managers

*\*Johnson Controls Training Institute instructors are certified on the technical and application objectives of each course, while referencing the core instructor competencies summarized by the International Board of Standards for Training, Performance, and Instruction (IBSTPI) Instructor Competencies – The Standards (Volume 1) ©2003, all rights reserved.*

# TRAINING OPTIONS TO MEET YOUR NEEDS

Our learning opportunities are designed to provide you with the knowledge and skills necessary to effectively and efficiently operate your building's systems. By using your newly acquired abilities, you can maximize the potential of your building systems and increase your return on investment. To help you take advantage of the benefits of our training, we offer several ways to approach our courses. You can select from our:

## Training Institute Courses (Scheduled)

Regularly scheduled courses with both a classroom and lab component are conducted at our ten Johnson Controls Training Institute locations. During class you will be using an iPad® to take notes and highlight the material. When class ends you will take your notes and course material with you on a USB Drive. The descriptions of the regularly scheduled courses begin on page 13. Refer to the Class Schedule available at [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute) for the dates, locations, and prices of these courses. Note: No audio/visual recording equipment is allowed.

## Instructor-Led Distance Learning Courses and Learning Packages

Learn in the convenience of your own home, office, or work location using Johnson Controls instructor-led distance learning courses or learning packages. Learning packages include self-study workbooks offering flexible, effective, cost-efficient opportunities to build knowledge and skills. Our instructor-led distance learning courses and learning packages can be used as preparation for a course, to refresh skills, or to provide an effective learning alternative if attendance at a typical classroom course is impractical. The list of instructor-led distance learning courses are on page 29 and information about our learning packages begins on page 36.

## Courses Offered By Request Only

Some of our courses target a more specific audience and therefore, have lower demand. To continue to satisfy the needs of those who still occasionally need these courses, selected courses are only conducted upon request. These courses can be conducted at your site or at one of our eleven Training Institute locations. For this reason, these courses are not included on the schedule. To inquiry about scheduling a course, contact the Learning Institute at 414-524-4286 or [cg-customer.registrar@jci.com](mailto:cg-customer.registrar@jci.com).



## Onsite Learning Programs

Johnson Controls Training Institute can help you make the most of your investment in learning by bringing our instructors and classes to you or to the location of your choice. More and more companies are realizing the value of bringing training Onsite. Our onsite Courses can be the most efficient and cost-effective way to train as few as eight employees.

### Onsite Courses offer a number of advantages:

- Smaller class size allows for more individualized attention
- Economical as one instructor travels instead of eight or more students
- Consistency among employees who learn together as a group

### To ensure the success of an onsite Course, you provide:

- A minimum of eight students
- A suitable room for training

### Johnson Controls Training Institute will provide:

- Specially designed portable equipment simulators and computers
- USB jump drives with course and reference material for all student



## ONLINE ENROLLMENT

To browse our catalog and enroll for our courses, please visit our website:  
[www.jcittraininginstitute.com](http://www.jcittraininginstitute.com)

For more information, call or fax:  
414-524-4286 or 800-524-8540  
877-403-6625 (fax)  
Email: [cg-customer.registrar@jci.com](mailto:cg-customer.registrar@jci.com)

Payment:  
Payment can be made using  
Visa®, MasterCard® or  
American Express®.  
All necessary course materials are included in the  
tuition listed in each course description.

### Schedule of Classes

The 2020 schedule of classes is available at [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute). The schedule is subject to change.

### Vouchers

Enjoy savings and flexibility by ordering a pack of vouchers good for any classes without enrolling specific students at this time. For ordering information, call 800-524-8540. (Vouchers cannot be used for course #4720 Facility Explorer Supervisory Controllers Engineering/N4 Certification.

- A 10-pack of training vouchers is **\$19,000**. Vouchers are good for two years from the date of purchase and must be used for regularly scheduled Training Institute classes.
- A 5-pack of training vouchers is **\$11,000**. Vouchers are good for one year from the date of purchase and must be used for regularly scheduled Training Institute classes.
- The Personal 3-Pack is valid for a specified individual for any three classes and is good for one year from the date of purchase. The Personal 3-Pack is **\$6,600**.

### Substitutions and Cancellations

Circumstances may occur that could prevent you or your employee from attending a course for which you are enrolled. For this reason, we allow you to substitute another employee in their place at no additional fee. If no substitute student is available and you must cancel your enrollment, a refund will be issued by visiting [www.jcittraininginstitute.com](http://www.jcittraininginstitute.com) at least 10 business days prior to the start of the course. If, however, you must cancel within 10 business days of the start of the course, you will be liable for the entire course fee.

Johnson Controls reserves the right to cancel classes and assumes no liability for expenses. All registrants will be notified at least ten days before the start of class should a course be canceled.

### Guarantee

We stand behind our courses with the following guarantee: If, by the midpoint of the course, you are not satisfied with the course you are taking, Johnson Controls Training Institute will refund your tuition fee in full, or give you credit toward another course or packaged training program.

# TRAINING INSTITUTE LOCATIONS AND HOTELS

Students must call the hotels directly to make reservations. The Johnson Controls Training Institute rate must be requested. Be sure to ask about complimentary shuttle services to and from our learning centers. (These services are not available everywhere). Reservations made through a travel agency are not eligible for the discounted rate. Look for maps of the Training Institutes on the Johnson Controls website: [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)



## Baltimore, Maryland

60 Loveton Circle, Sparks, MD 21152  
Located in rural Baltimore County off of I-83 North, approximately 35 miles from Baltimore Washington International Airport.  
Airport Code: BWI

## Suggested Hotels

**Embassy Suites**  
213 International Circle  
Hunt Valley, MD 21030

**Holiday Inn Express Hunt Valley**  
11200 York Road  
Hunt Valley, MD 21030  
410-527-1500

**Residence Inn - Hunt Valley**  
45 Schilling Rd  
Hunt Valley, MD 21031  
410-527-2333

**Greater Baltimore Convention and Visitor Bureau**  
[www.baltimore.org](http://www.baltimore.org)  
1-877-Baltimore



## Boston, Massachusetts

39 Salem Street, Lynnfield, MA 01940  
Located approximately 12 miles from Boston's Logan International Airport.  
Airport Code: BOS

## Suggested Hotels

**Four Points by Sheraton Wakefield Boston Hotel and Conference Center**  
1 Audubon Road  
Wakefield, MA 01880  
781-245-9300

**Hampton Inn**  
59 Newberry Street (Route 1)  
Peabody, Ma 01960  
978-536-2020

**SpringHill Suites by Marriott**  
43 Newberry Street (Route 1)  
Peabody, Ma 01960  
978-535-5000

**Greater Boston Convention and Visitor's Bureau**  
[www.bostonusa.com](http://www.bostonusa.com)

**The City Guide Salem, MA**  
[www.salemweb.com](http://www.salemweb.com)

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## Dallas, Texas

3021 West Bend Drive, Irving, TX 75063  
Located 6 minutes from the Dallas  
Fort Worth International Airport.  
Airport Code: DFW

## Suggested Hotels

**Element**  
3550 W. IH 635  
Irving, TX 75063  
972-929-9800

**Staybridge Suites -  
DFW Airport North**  
2220 Market Place Blvd  
Irving TX 75063  
972-401-4700

**Hyatt House Dallas/Las Colinas**  
5901 N MacArthur Blvd  
Irving TX 75039  
972-831-0909

**Hilton Garden Inn Las Colinas**  
7516 Las Colinas Blvd  
Irving TX 75063  
972-444-8434

**Greater Dallas Convention  
and Visitor Bureau**  
[www.dallascvb.com](http://www.dallascvb.com)  
214-571-1000



## Houston, Texas,

10644 West Little York Road,  
Houston, TX 77041  
Located approximately 22 miles from the  
George Bush Intercontinental Airport and  
27 miles from Houston/Hobby Airport.  
Airport Codes: IAH and HOU

## Suggested Hotels

**Candlewood Suites Houston – Pasadena**  
3450 East Sam Houston Pkwy S,  
Pasadena, TX 77505  
713-920-9927

**Best Western Deer Park Inn & Suites**  
1401 Center St,  
Deer Park, TX 77536  
281-476-1900

**Comfort Suites Deer Park Pasadena**  
1501 Center St,  
Deer Park, TX 77536  
281-930-8888

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## Indianapolis, Indiana

1255 North Senate Avenue,  
Indianapolis, IN 46202

Located approximately 15 minutes from  
the Indianapolis International Airport.

Airport Codes: IND

## Suggested Hotels

### **Courtyard Marriott Indianapolis at the Capital**

320 North Senate Ave  
Indianapolis, IN 46204  
317-684-7733

### **Hampton Inn Indianapolis Downtown**

105 S Meridian St  
Indianapolis, IN 46225  
317-261-1200

### **Residence Inn Marriott Canal**

350 West New York Street  
Indianapolis, IN 46202  
317-822-0840

### **Greater Indianapolis Convention and Visitor Bureau**

[www.visitindy.com](http://www.visitindy.com)



## Louisville, Kentucky

9410 Bunsen Parkway, Suite 100,  
Louisville, KY 40220

Located approximately 10 miles from  
Louisville International Airport.

Airport Codes: SDF

## Suggested Hotels

### **Holiday Inn Louisville East – Hurstbourne**

1325 South Hurstbourne Parkway  
Louisville, KY 40220  
502-426-2600

### **Hyatt Place – East**

701 South Hurstbourne Parkway  
Louisville, KY 40222  
502-426-0119

### **Greater Louisville Convention and Visitor's Bureau**

[www.gotolouisville.com](http://www.gotolouisville.com)



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## Milwaukee, Wisconsin

514 N. Jefferson Street,  
Milwaukee, WI 53202  
Located in downtown Milwaukee,  
approximately 10 miles from  
General Mitchell International Airport.  
Airport Codes: MKE

## Suggested Hotels

**Courtyard Marriott**  
300 West Michigan Street  
Milwaukee, WI 53203  
414-291-4122 / 888-811-8139

**Hilton Garden Inn Milwaukee  
Downtown**  
611 N Broadway  
Milwaukee, WI 53203  
414-271-6611

**Hilton – Milwaukee City Center**  
509 West Wisconsin Avenue  
Milwaukee, WI 53203  
414-271-7250 / 800-445-8667

**Hotel InterContinental**  
139 East Kilbourn Avenue  
Milwaukee, WI 53202  
414-276-8686

**Pfister Hotel**  
424 East Wisconsin Avenue  
Milwaukee, WI 53202  
414-273-8222 / 800-558-8222

**Residence Inn Marriott**  
648 N. Plankinton Avenue  
Milwaukee, WI 53203  
414-224-7890

**Greater Milwaukee Convention  
and Visitor Bureau**  
[www.milwaukee.org](http://www.milwaukee.org)  
414-273-3950 / 800-554-1448



## Phoenix, Arizona

Gateway Community College,  
108 N. 40th Street, Phoenix, AZ 85034  
Located about one mile north of the  
Phoenix Sky Harbor International Airport.  
Airport Codes: PHX

## Suggested Hotels

**Crowne Plaza Phoenix**  
4300 East Washington Street  
Phoenix, AZ 85034  
602-273-7778

**Hampton Inn**  
601 North 44th Street  
Phoenix, AZ 85008  
602-267-0606

**Hilton Garden Inn**  
3838 East Van Buren Street  
Phoenix, AZ 85008  
602-306-2323

**Greater Phoenix Convention  
and Visitor's Bureau**  
[www.arizonaguide.com](http://www.arizonaguide.com)

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## Southern California

5770 Warland Drive, Cypress, CA 90630  
Located approximately 9 miles from the Long Beach Airport, 20 miles from the John Wayne Airport, and 30 miles from the Los Angeles International Airport.  
Airport Codes: SNA & LAX

## Suggested Hotels

**Ayres Hotel**  
12850 Seal Beach Boulevard  
Seal Beach, CA 90740  
800-653-3230

**Courtyard Marriott**  
5865 Katella Avenue  
Cypress, CA 90630  
714-827-1010

**Hyatt House**  
5905 Corporate Avenue  
Cypress, CA 90630  
714-828-4000

**Marriott Residence Inn**  
4931 Katella Avenue  
Los Alamitos, CA 90720  
714-484-5700

**Greater Los Angeles Convention and Visitor Bureau**  
[www.latourist.com](http://www.latourist.com)  
213-689-8822

**Orange County Visitor Information**  
[www.visittheoc.com](http://www.visittheoc.com)  
877-GO-ORANGE



## Tampa, Florida

3802 Sugar Palm Dr, Tampa FL 33619  
Located 12 miles from the Tampa International Airport.  
Airport Codes: TPA

## Suggested Hotels

**Hilton Garden Inn Tampa East/Brandon**  
10309 Highland Manor Drive  
Tampa, FL 33610  
813-626-6700

**Residence Inn Tampa Sabal Park/Brandon**  
9719 Princess Palm Avenue  
Tampa, FL 33619  
813-627-8855

**Staybridge Suites Tampa East Brandon**  
3624 North Falkenburg  
Tampa, FL 33619  
813-227-4004

**Fairfield by Marriott**  
6720 Lakeview Center Drive  
Tampa, FL 33619  
(813) 626-3000

**Holiday Inn Express & Suites**  
8610 Elm Fair Blvd  
Tampa, FL 33610  
(813) 490-1000

**Greater Tampa Convention and Visitor's Bureau**  
[www.visittampabay.com](http://www.visittampabay.com)

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## New Freedom, PA

5000 Renaissance Drive  
New Freedom, PA 17349  
Located 52 miles from the Baltimore  
Washington International Airport and  
47 miles from the Harrisburg  
International Airport.  
Airport Codes: BWI & MDT

## Suggested Hotels

### Home2 Suites by Hilton York

212 Pauline Drive  
York, PA 17402  
717-747-0360

### Shrewsbury Hampton by Hilton

1000 Far Hills Drive  
New Freedom, PA 17349  
717-235-9898

### Holiday Inn Express & Suites York

140 Leader Heights Road  
York PA 17403  
717-741-1000

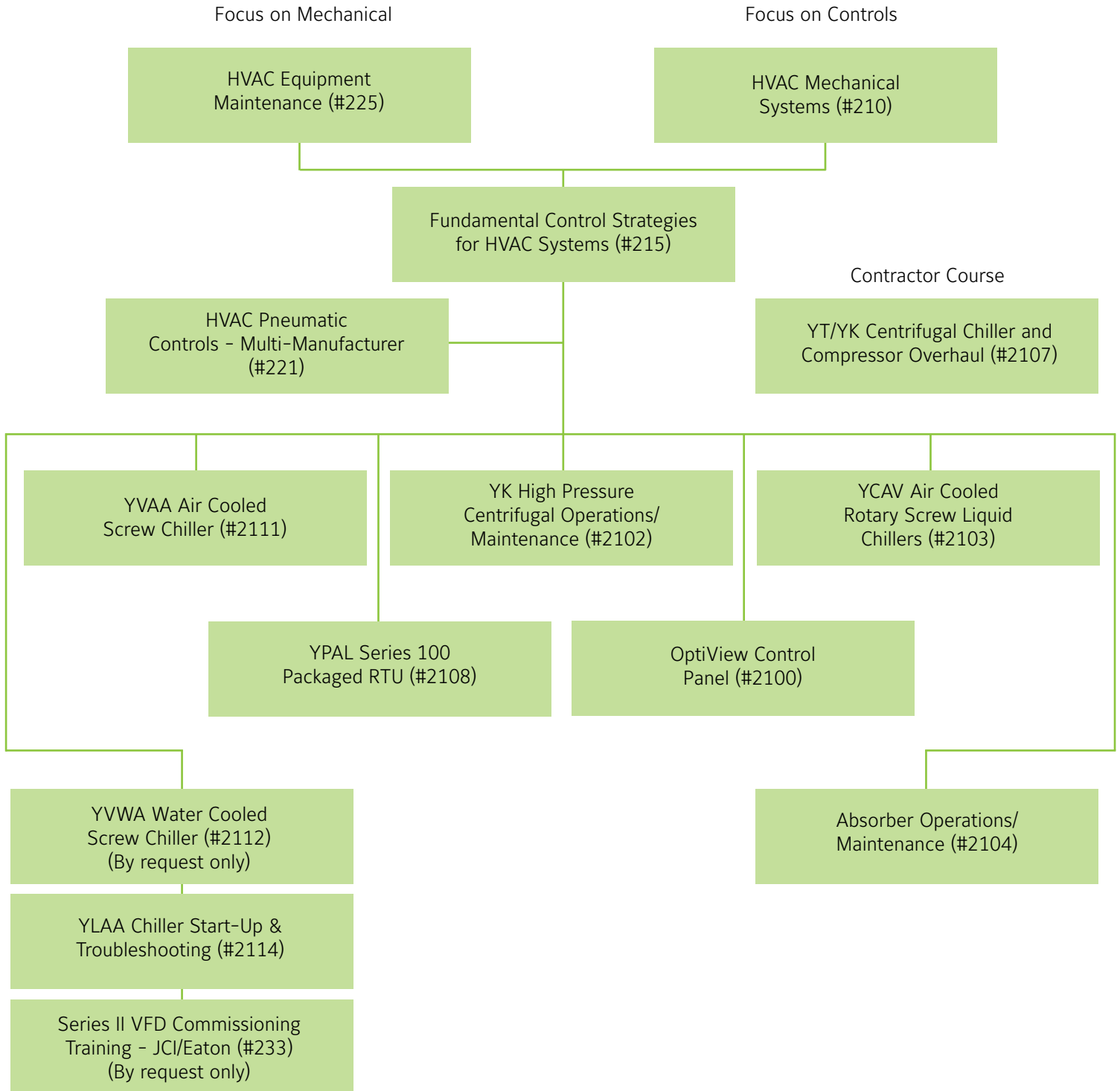
### Hampton Inn & Suites Hilton York South

2159 South Queen Street  
York PA 17402  
717-741-0900

### Greater Shrewsbury Convention and Visitor's Bureau

[www.shrewsburyguide.info](http://www.shrewsburyguide.info)

# TYPICAL SEQUENCE OF HVAC INDUSTRY COURSES



## HVAC Mechanical Systems Course #210, 3.0 CEU

Course Duration

Monday–Friday  
Class ends at  
11:30 a.m. on Friday

Course Fee

\$2300  
per student

The fundamentals of HVAC mechanical equipment operation are taught in this survey, hands-on course. Designed for personnel responsible for the selection, design, installation, calibration or maintenance of HVAC mechanical equipment. It emphasizes hands-on activities with boilers, chillers, air handlers and other operating equipment from a variety of manufacturers. Students will gain a comprehensive understanding of operating principles and the proper use of test instruments to verify equipment performance.

**ENROLL NOW**

### Course Topics

- HVAC System Types and Piping Systems
- Psychrometrics
- Air Handlers, Types and Characteristics
- Fans and Fan Characteristics
- Dampers and Damper Actuators
- Valves and Valve Actuators
- Facility Management Systems
- Controls and Components
- Boilers and Boiler-Related Equipment
- Heat Exchangers and Pumps
- Refrigeration Fundamentals
- Reciprocating Chillers and Accessories
- Centrifugal Chillers
- General Troubleshooting
- Hands on Lab
- Final Review



## Fundamental Control Strategies for HVAC Systems Course #215, 3.0 CEU

Course Duration

Monday–Friday  
Class ends at  
11:30 a.m. on Friday

Course Fee

\$2300  
per student

This introductory course is designed for anyone who operates, maintains or troubleshoots HVAC control systems. Students will analyze a number of HVAC Systems and their associated controls, including central plant, air and water distribution and terminal systems. The strategies learned can be applied to any controls system type or manufacturer.

**ENROLL NOW**

### Course Topics

- HVAC Environment, Systems and Controls
- Psychrometrics, Air Properties and HVAC Processes
- Control System Fundamentals
- Sensor Types and Applications
- Controls System Configurations
- Feedforward and Feedback Control Loops
- Reset Control Strategies
- Controlled Devices: Valves, Dampers, and Actuators
- Hot/Chilled Water Distribution Systems
- Control Strategies for Water Distribution Systems
- Hot/Chilled Water Terminal Systems
- Control Strategies for Water Terminal Systems
- Air Distribution Systems
- Control Strategies for Air Distribution Systems
- 100% OA System Control Strategies
- Mixed Air System Control Strategies
- Variable Air Volume Control Strategies
- VAV Terminal Unit Control Strategies
- Introduction to Facility Management Systems
- Hands on Lab
- Final Review



## HVAC Pneumatic Controls – Multi Manufacturer Course #221, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

\$1800  
per student

This course provides a comprehensive overview of maintenance requirements, calibration procedures and troubleshooting techniques. Hands-on lab exercises emphasize calibrating and troubleshooting using pneumatic controls from a variety of manufacturers.

### Recommended Prerequisite:

Fundamental Control Strategies for HVAC Systems (#215) or HVAC Mechanical Systems (#210) or equivalent experience

### Course Topics

- Pneumatic Air Supply and Distribution Systems
- Room Control – Thermostats and Humidistats
- Relation of Controller and Controlled Device
- Single Setpoint Room Controllers, Thermostats and Humidistats
- Dual Setpoint Room Controllers
- Pneumatic Controlled Devices: Valves, Dampers, Actuators, Pilot, Positioners
- Auxiliary Devices
- Pneumatic Transmitters (Remote Sensing)
- Single Input Receiver Controllers
- Dual Input Receiver Controllers

[ENROLL NOW](#)



## HVAC Equipment Maintenance Course #225, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

\$1800  
per student

This introductory course provides an overview of the maintenance tasks and techniques that are typically required on HVAC equipment. Individuals new to HVAC maintenance, managing a maintenance function or desiring a refresher will benefit. Students will learn how to perform proper maintenance, safety procedures and basic troubleshooting techniques.

### Course Topics

- Overview of HVAC
- Electrical Systems
- OSHA Lockout/Tagout Training
- Refrigeration Maintenance and Troubleshooting
- Centrifugal Systems Overview
- Pump Maintenance
- Cooling Towers
- Air Handling Systems
- Boilers
- Air Compressor Maintenance
- Hands on Lab
- Final Review

[ENROLL NOW](#)



## OptiView Control Panel Course #2100, 1.3 CEU

Course Duration

Tuesday-Wednesday  
Class ends at  
3:30 p.m. on Wednesday

Course Fee

\$1400  
per student

This two-day course for service personnel covers the OptiView graphic micro-processor control center. Basic navigation, panel architecture, operation and service of the OptiView Control Centers are covered in this course. Labs include hands-on training using OptiView Control Panel simulators.

**ENROLL NOW**

### Course Topics

- OptiView Basics
- OptiView Architecture: Component Identification, Location and Functionality
- OptiView Operation: Screen Navigation, Program Download, Codes, Configuration Setup, System Commissioning Checklist
- System Calibration, Service Setpoints and Reset Procedures
- Electro-Mechanical Starter Board
- Solid State Starter Board
- Variable Speed Drive Board
- High Speed Thrust Bearing Limit Switch
- Proximity Probe, Refrigerant Level Control
- Sale Order Data, Custom User ID and Password, Record Setpoint Changes
- High Condenser Pressure Warning Threshold
- Smart Freeze Protection
- Diagnostics and Troubleshooting
- Advanced Diagnostics, Trend Screen Setup
- Hands on Lab



## YK High Pressure Centrifugal Operations/Maintenance Course #2102, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

\$1800  
per student

Students will learn about the internal workings of the YK high-pressure centrifugal single-stage compressor, oil return system, OptiView Control Center and other components and subsystems. A comprehensive review of the preventive maintenance schedule and system capacity checkout procedure is also covered.

**ENROLL NOW**

### Course Topics

- Centrifugal Compressor Theory of Operation
- YK Chiller Design and Component Functionality
- YK Seasonal Start-up
- OptiView Basics: Application, Terminology
- OptiView Architecture: Component Identification, Component Location
- OptiView Operation: Screen Navigation, Interpretation, and Modification
- Maintenance
- Troubleshooting
- Warranty
- OptiView Simulator Hands on Lab
- Evaluating Chiller Performance



## YCAV Air Cooled Rotary Screw Liquid Chillers\* Course #2103, 2.0 CEU

### Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

### Course Fee

\$1800  
per student

This three-day course teaches service personnel about the YCAV Chiller features, including the screw compressor, system ancillary components, unit operation and maintenance. \*Dress code: For safety, closed-toe, leather shoes and long pants are required.

**ENROLL NOW**

### Course Topics

- Screw Chiller Basics
- Basic Electronics
- VSD Basics
- VSD and Control Panel Architecture
- Operation and Sequencing
- Latitude Simulator Exercises
- Information and Safety, Handling and Storage
- VSD Operation and Faults
- Maintenance
- Unit Troubleshooting
- Hands on Lab



## Absorber Operations/Maintenance Course #2104, 2.0 CEU

### Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

### Course Fee

\$1800  
per student

This course teaches operators and technicians about the operation and controls associated with the YORK<sup>®</sup> lithium bromide absorption chillers. Absorption theory including P/T relationships and solution chemistry are also covered. The operation and operating procedures for both Isoflow (single stage) and Paraflow systems (two stage) are reviewed with an emphasis on preventive maintenance procedures.

**ENROLL NOW**

### Course Topics

- Basic Refrigeration Principles
- Units of Measure, Types of Heat
- Absorption Principles
- Solution Chemistry
- YIA Components and Cycle
- Water Circuits
- YPC Components and Cycle
- YPC Purge System
- Operating Information, Setpoints and Warnings
- System and Safety Cycling Shutdowns
- Operation and Maintenance
- Crystallization
- Unit Operation and Operational Limitations
- Refrigerant Contamination
- Heating/Cooling Changeover
- Preventive Maintenance
- Schedules
- Hands on Lab





## YT/YK Centrifugal Chiller and Compressor Overhaul\* Course #2107, 3.3 CEU

Course Duration

Monday-Friday  
Class ends at  
3:30 p.m. on Friday

Course Fee

\$2700  
per student

Service personnel will become familiar with the operation and maintenance of centrifugal systems. Students will review R-11, R-123, R-22 and R-134a single stage centrifugal chillers. They will also learn the internal workings of the compressor, oil return system, lube circuit, purge and heat exchangers. The OptiView Control Center plus preventive maintenance and system checkout procedures are also addressed along with a hands-on teardown and rebuild of a YK centrifugal compressor. \*Dress code: For safety, closed-toe, leather shoes and long pants are required.

**ENROLL NOW**



### Course Topics

- Refrigeration Theory
- Centrifugal Compressor Theory of Operation
- YT/YK Chiller Design and Component Functionality
- YT/YK Maintenance
- Seasonal Start-up
- Unit Troubleshooting
- Compressor Teardown/Reassembly
- OptiView Basics
- OptiView Operation
- OptiView Start-up and Troubleshooting
- High Speed Thrust Switch
- Proximity Probe
- Refrigerant Level Control
- Oil Pump Variable Speed Drive
- Hands on OptiView Labs

## YPAL Series 100 Packaged RTU Course #2108, 1.3 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

\$1800  
per student

Students will learn the theory of operation of the Constant Volume and Variable Volume Eco2 Rooftop Unit. Component functions, subsystems are also discussed, along with an introduction to the FlexSys Systems. The students will become familiar with the unit's wiring and communication cards, and the programming and sequence operation.

**ENROLL NOW**



### Recommended Prerequisite:

Entry to Mid- level Technician

### Course Topics

- Safety Review
- Eco2 System Overview
- Constant Volume/Variable Volume Systems
- Eco2 Physical Data
- Unit Wiring
- Introduction to FlexSys System
- BAS Communication
- IPU Architecture
- Unit Configuration and Start-up
- Programming and Sequence of Operation

## YVAA Air Cooled Screw Chiller\*

Course #2111, 1.3 CEU

### Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

### Course Fee

\$1800  
per student

This three-day course teaches experienced service technicians about the YVAA Chiller. The course will include features of this unit and the differences in installation, operation and maintenance from the YCAV. \*Dress code: For safety, closed-toe, leather shoes and long pants are required.

**ENROLL NOW**

#### Recommended Prerequisites:

- Working knowledge of the YCAV/YCIV Chiller
- Working knowledge of VSDs
- Understanding of basic electronics

#### Course Topics

- Chiller layout and components
- Safety, handling
- Installation
- Operation/Maintenance
- VSD
- Simulation Exercises



## YLAA Chiller Start-up & Troubleshoot

Course #2114, 2.0 CEU

### Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

### Course Fee

\$1800  
per student

Students will learn the techniques, strategies and skills required to operate, repair, start-up and maintain York® YLAA chiller and YLPA heat pump chillers using multiple scroll compressors in each system. The techniques acquired in this course may be applied to other York® small tonnage chillers and condensing units such as YCAL, YLUA and YCUL models.

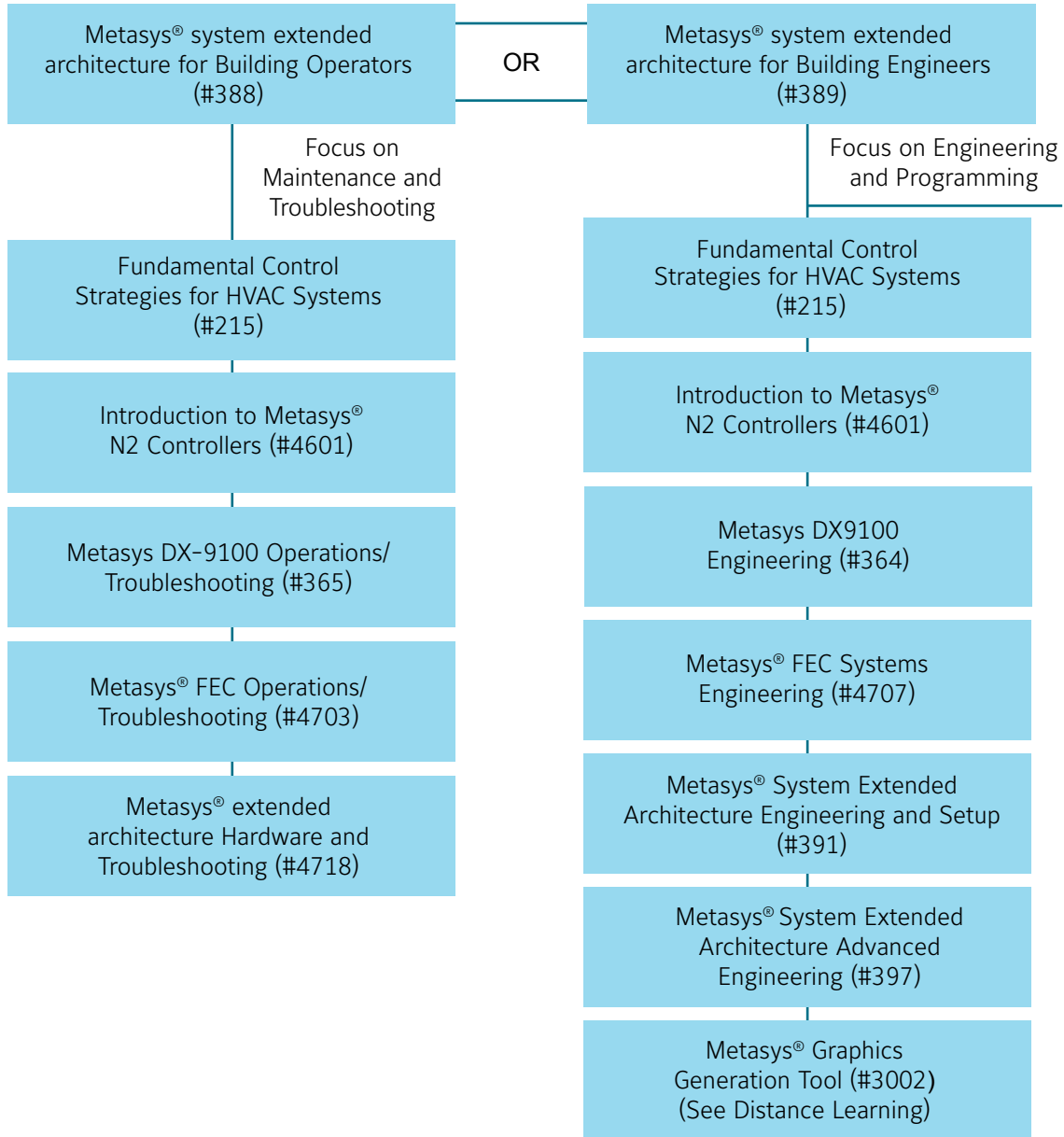
**ENROLL NOW**

#### Course Topics

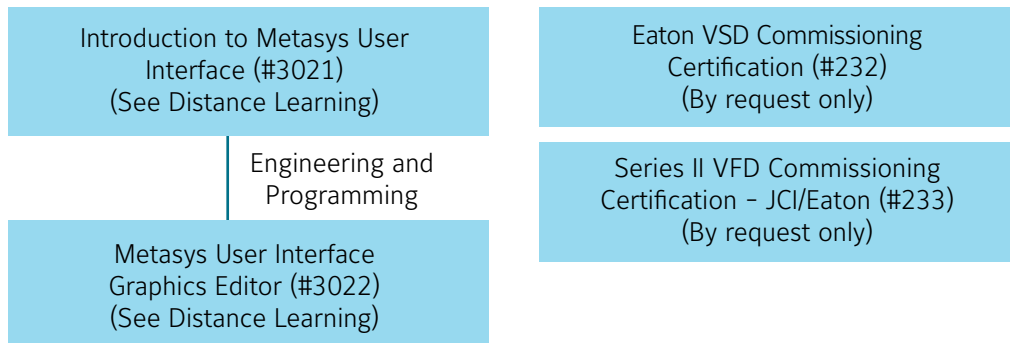
- Safety
- Literature
- Theory
- Components
- Operations
- Wiring Diagrams
- Installation
- Startup
- Maintenance
- Evaluating Performance
- Warranty



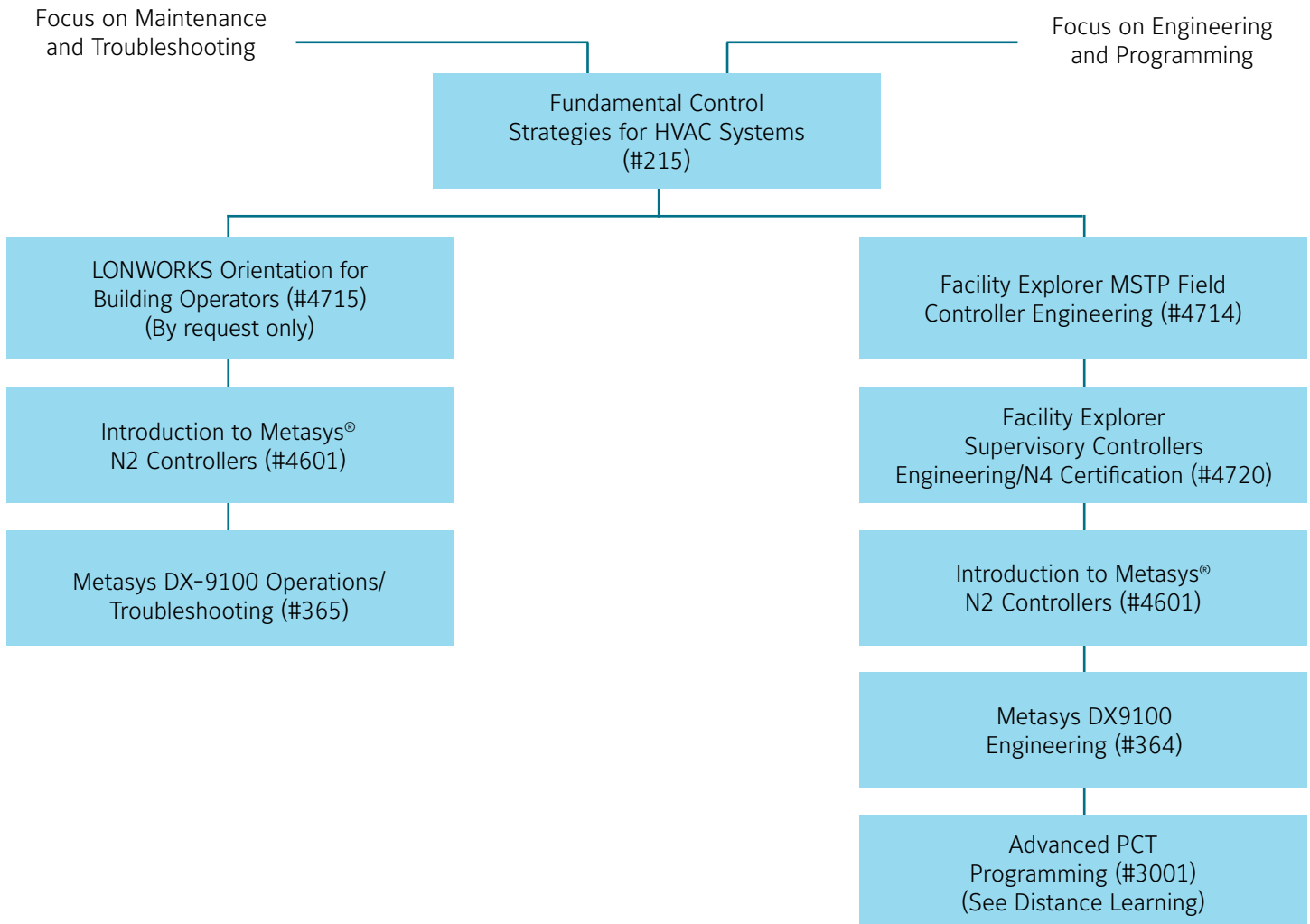
# TYPICAL SEQUENCE OF COURSES FOR METASYS® SYSTEMS



Note: Your facility may utilize ASC controllers, DX, FEC controllers, or a combination of any of these products. Make certain to select the appropriate courses based on your facility.



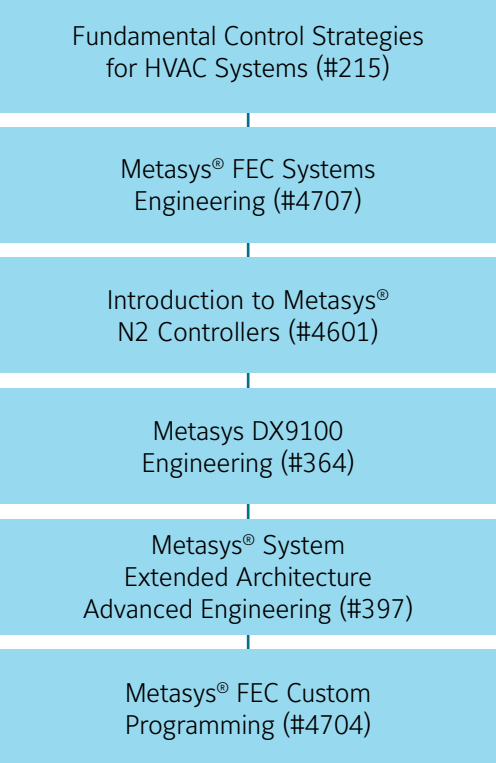
# TYPICAL SEQUENCE OF COURSES FOR FACILITY EXPLORER®



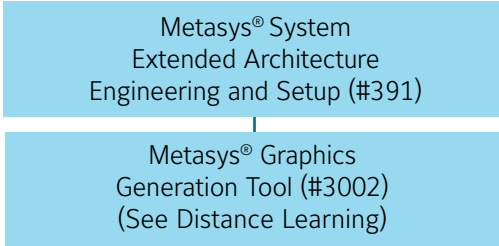
Note: Your facility may include a variety of Metasys® and Facility Explorer equipment, making it appropriate for you to choose courses from this flowchart and from others in this section.

# TYPICAL SEQUENCE OF COURSES FOR METASYS® VALIDATED ENVIRONMENTS

## Engineers



## Designers



Note: Your facility may include a variety of Metasys® and Facility Explorer equipment, making it appropriate for you to choose courses from this flowchart and from others in this section.

## Introduction to Metasys® N2 Controllers Course #4601, 2.7 CEU

Course Duration

Tuesday-Friday  
Class ends at  
11:30 a.m. on last day

Course Fee

\$2300  
per student

Introduction to the hardware, software, and tool components of the Metasys® N2 family of controllers. Learn how the hardware interconnects, the protocol used for communication, and the software and hardware tools used to operate and maintain N2 ASC and DX-9100 devices. ASC controllers include VAV, VMA, UNT, and AHU.

### Recommended Prerequisite:

Fundamental Control Strategies for HVAC Systems (#215) or equivalent experience



## Course Topics

**ENROLL NOW**

- Identify ASC and DX-9100 controllers and components
- Correctly use the software tools associated with N2 controllers
- Transfer files in N2 controllers
- Commission and tune N2 controllers
- Describe PRAC operation
- Operate the DX-9100 front panel
- Calibrate sensors used with N2 controllers
- Hands-on Lab

## Metasys® DX-9100 Engineering Course #364, 3.0 CEU

Course Duration

Monday-Friday  
Class ends at  
11:30 a.m. on Friday

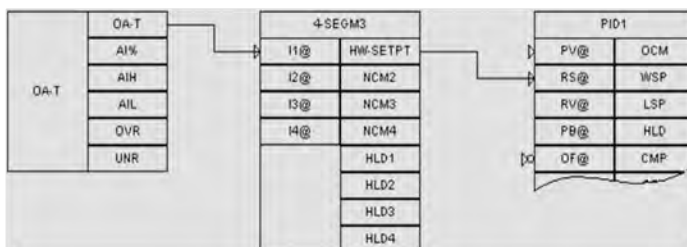
Course Fee

\$2300  
per student

Experienced DX-9100 users will learn how to create and modify the DX-9100 application programs using Windows-based GX-9100 software. This course is a follow-up to the Metasys® DX-9100 Operations/Troubleshooting course for students who want to develop their skills in programming and troubleshooting their DX-9100 system.

### Recommended Prerequisites:

Fundamental Control Strategies for HVAC Systems (#215) and any Metasys® DX-9100 Operations/Troubleshooting (#365) and or field experience of DX front panel.



## Course Topics

**ENROLL NOW**

- Introduction to the DX-9100 System
- Front Panel Operation
- DX Commissioning Tool
- Creating an Application Using GX-9100 Software
- Input Point Configuration
- Output Point Configuration
- Expansion Point Configuration
- Control Modules
- Numeric Modules
- Programmable Logic Controller
- Using Library Functions
- Student Topic Selected Lab
- Hands on Lab
- Final Review

## Metasys® DX-9100 Operations/Troubleshooting Course #365, 2.0 CEU

Course Duration

Course Fee

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

\$1800  
per student

This introductory course teaches participants how to communicate and troubleshoot effectively using the DX-9100. This course is highly recommended for anyone involved in the day-to-day operation of a DX-9100 system.



### Course Topics

**ENROLL NOW**

- Overview of the DX-9100 Controller
- Extension and Expansion Modules
- Front Panel Operation – Viewing Inputs/Outputs
- Time, Constants, PM Data, Schedules
- Front Panel Operation – Changing PM Data
- Constants, Auto/Manual Mode
- Introduction to the GX-9100 Program
- Commissioning Mode, Calibration
- Basic System Troubleshooting Using the DX-9100
- Loop Diagnosis Using Data Graphing
- Hands on Lab
- Final Review

## Metasys® FEC Operations/Troubleshooting Course #4703, 2.0 CEU

Course Duration

Course Fee

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

\$1800  
per student

Designed as a beginners course for people working with Field Equipment Controllers (FECs), this course shows students how to connect to FECs and how to download and test existing control programs. It also covers calibration of input sensors and setup and verification of inputs and outputs. This course is designed for building personnel who want to better understand field controller operation, commissioning and troubleshooting.

#### Recommended Prerequisite:

Fundamental Control Strategies for HVAC Systems (#215) or equivalent experience



### Course Topics

**ENROLL NOW**

- Introduction to Controllers
- CCT User Interface
- Mobile Access Portal
- Transferring Files
- Data Flow and Connections
- IO Commissioning
- Peer-to-Peer
- PRAC+ and PID
- Commissioning Programs
- Simulating Programs
- Hands-on Labs
- Final Review

## Metasys® FEC Systems Engineering Course #4707, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

\$1800  
per student

In this advanced Field Equipment Controller (FECs) programming class, students will learn how to write and test programs for the (FECs). They will use the software simulation tool to verify that the programs satisfy the sequence of operations. The course is designed for experienced personnel who want to become proficient in writing or revising programs for Johnson Controls FEC devices. Although not a prerequisite, it is highly recommended that students are familiar of the topics found in course #4703.

### Recommended Prerequisite:

Fundamental Control Strategies for HVAC Systems (#215) or equivalent experience

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Topics

- CCT User Interface
- Application Creation
- Setting Preferences
- Configuring a Local Display
- Peer-to-Peer
- Sideloops
- Advanced Application Controllers
- State Tables
- Data Flow and Connections
- Logic Blocks
- Adding Modules
- PRAC+ and PID
- Troubleshooting an Application
- Hands-on Labs
- Final Review

**ENROLL NOW**

## Metasys® FEC Custom Programming Course #4704, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

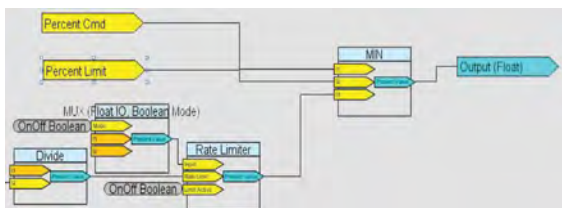
\$1800  
per student

Students will learn how to create and test customized control strategies for FEC controllers in this three-day course. The course is designed for experienced building personnel who want to expand their knowledge of HVAC Control Systems and Johnson Controls FEC devices.

### Recommended Prerequisites:

Metasys® FEC Systems Engineering (#4707) and experience using the FEC software prior to attending 4704

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Topics

- CCT User Interface
- Adding and Modifying Modules
- Logic Blocks
- File and Module Management
- PRAC+ and PID
- State Tables
- Sequencers
- Central Plant Application
- Hands-on Labs

**ENROLL NOW**



## Metasys® System Extended Architecture for Building Operators Course #388, 2.0 CEU

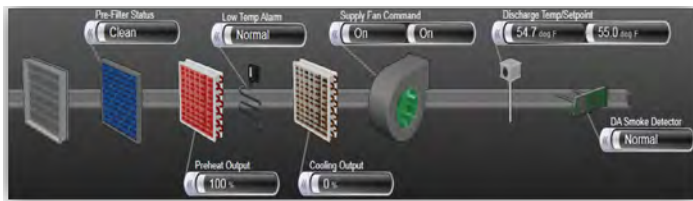
Course Duration

Monday-Wednesday  
Class ends at  
3:30 p.m. on Wednesday

Course Fee

\$1800  
per student

This three-day course teaches building personnel how to make the most effective and efficient use of the features of a Metasys® system extended architecture building management system. This course is for building personnel who have new installations of Metasys® system extended architecture using NAEs or NIEs or for those who have migrated from their existing Metasys® system.



### Course Topics

**ENROLL NOW**

- Metasys® System Extended Architecture Overview
- Help File System
- Basic Navigation of the System with the User Interface
- Commanding Objects
- Scheduling
- Setting Up Alarms
- Responding to Alarms
- Trending
- Totalization
- Graphics
- Hands on Lab
- Final Review

## Metasys® System Extended Architecture for Building Engineers Course #389, 3.0 CEU

Course Duration

Monday-Friday  
Class ends at  
11:30 a.m. on Friday

Course Fee

\$2300  
per student

This course teaches building personnel how to make the most effective and efficient use of the features of a Metasys® system extended architecture building management system. This course contains additional topics not covered in the Metasys® system extended architecture for Building Operators course.

Status	Item	Value	Description
	ZN-T	75.7 deg F	Zone Temperature
	OCC-SCHEDULE	Occupied	Occupied Command
	SF-C	On	Supply Fan Command
	SF-S	On	Supply Fan Status
	DA-T	53.3 deg F	Discharge Air Temperature
	DAT-SP	55.0 deg F	Discharge Air Temperature Setpoint
	CLG-O	0 %	Cooling Valve Output
	PH-O	100 %	Preheat Valve Output
	FILT-S	Clean	Filter Status
	DA-SD	Normal	Discharge Air Smoke Alarm
	LT-A	Normal	Low Temperature Alarm

### Course Topics

**ENROLL NOW**

- Metasys® System Extended Architecture Overview
- Help File System
- Basic Navigation of the System with the User Interface
- Commanding Objects
- Scheduling
- Setting Up Alarms
- Responding to Alarms
- Trending
- Totalization
- Graphics
- Setting Up Passwords
- User Views
- Audit Trails
- Sending Reports to Printers, Pagers, Emails, etc.
- Adding Inputs and Outputs to a Controller
- Reviewing Control Strategies
- Backing Up the Data
- Hands on Lab
- Final Review

## Metasys® System Extended Architecture Engineering and Setup Course #391, 3.0 CEU

Students will learn how to set up and manage the Network Automation Engine (NAE) database and to use the power of the System Configuration Tool to generate an NAE database from existing ASC controller programming.

### Recommended Prerequisites:

Due to the material covered in the class, anyone wanting to enroll in this class is required to have had attended courses (#389) and (#4707) or (#353).

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Duration

**Monday-Friday**  
Class ends at  
**11:30 a.m. on Friday**

### Course Fee

**\$2300**  
per student

## Course Topics

**ENROLL NOW**

- Course Introduction
- System Overview and Comparisons
- NAE User Interface Overview
- System Configuration Tool Overview
- Adding BACnet® Devices
- Newest Feature Objects
- Overview: Designing a New Archive Database
- Installing Patches
- NIE and Migration Options Overview
- Hands on Lab
- Final Review

## Metasys® System Extended Architecture Hardware and Troubleshooting Course #4718, 3.0 CEU

This hands-on course provides experienced Metasys® users with valuable diagnostic and troubleshooting skills on system hardware. Discussions and exercises cover the full range of Metasys® Network products, with an emphasis on communication solutions and other commonly experienced problems.

### Required Prerequisites:

Due to the material covered in the class, anyone wanting to enroll in this class is required to have had attended courses #389 and #4707 or #353.

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Duration

**Monday-Friday**  
Class ends at  
**11:30 a.m. on Friday**

### Course Fee

**\$2300**  
per student

## Course Topics

**ENROLL NOW**

- Metasys® extended architecture Review
- Network Architecture
  - Ethernet Level Connections (BACnet® over IP)
  - Controller Trunk Level Connections (BACnet®/MSTP, N2, and LON)
  - SA Bus Review
- Network Automation Engines, Network Integration
- Engines and Network Controller Engines Including:
  - NAE common hardware platform
  - NAE Diagnostics, how to run them and evaluate them.
- Introduction to the SCT Tool
- Short Review FEC Controller Family; FECs, VMAs and IOM Modules, and TEC Controllers
- Calibrating Sensors and Actuators and Applying Metering Devices
- Downloading Controllers
- Metasys® System Extended Architecture Database overview and organization best practices
- ADS/ADX Servers – their role and features in Metasys® and best practices for backup of data files

## Metasys® System Extended Architecture Advanced Engineering Course #397, 2.0 CEU

Course Duration

Tuesday-Thursday  
Class ends at  
3:30 p.m. on Thursday

Course Fee

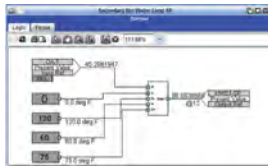
\$1800  
per student

Experienced personnel will learn how to write advanced programs for facility-wide or specific mechanical control applications using the System Configuration Tool (SCT). Students will build, modify and troubleshoot routines they create.

### Recommended Prerequisites:

Student must have background in operating and/or engineering the Metasys® system extended architecture. Metasys® system extended architecture Engineering and Setup (#391) or Metasys® system extended architecture for Building Engineers (#389).

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Topics

**ENROLL NOW**

- Review Metasys® system extended architecture
- Control Objects (Interlocks, Multiple Commands, LCT, etc.)
- Reset Strategies
- Sequencing Equipment
- Rotation of Equipment
- Operating Equipment per Load Needs
- Lead Lag Strategies
- Creating Calculations Including Tonnage, Highest Daily, Temperature, etc.
- Student Directed Topics and Activities
- Hands on Lab
- Final Review

## Facility Explorer MSTP Field Controller Engineering Course #4714, 3.0 CEU

Course Duration

Monday-Friday  
Class ends at  
11:30 a.m. on Friday

Course Fee

\$2300  
per student

Participants will receive an overview of the Facility Explorer MSTP field controller system, create programs from standard tree systems using the Programmable Controller and Commissioning tool, then connect to Bluetooth® and Zigbee® connections and download code into the controllers after setting up the hardware and software to communicate properly.

For End Users and/or Authorized Building Controls Specialists/  
Contractors Only.



### Course Topics

**ENROLL NOW**

- Introduction To The Facility Explorer MSTP Field Controllers System
- Creating Applications Using The Standards Tree
- Establish Peer To Peer Communications
- Using Bluetooth® To Connect To Controllers
- Downloading And Uploading Controllers
- Commissioning Inputs And Outputs
- Commissioning State Based Strategies
- Implementing Zigbee® Wireless Communications
- Making Custom Changes To Controllers
- Programming Blocks
- Analyzing PID Loops And Hybrid Activities
- Configuring Sequencers And Multistage Controllers
- Troubleshooting Network Systems

# Facility Explorer (FX) Supervisory Controllers Engineering/N4 Certification Course #4720, 3.4 CEU

Course Duration

Monday-Friday  
Testing will end at  
5:00 p.m. on Friday

Course Fee

\$3200  
per student

Basic instruction on design, engineer and program projects using FXWorkbench Pro running on Niagara 4. Testing for Niagara 4 Technical Certification Program (TCP) taken at end of the course.

### Recommended Prerequisites:

Students must have a strong knowledge of Johnson Controls field controllers. A familiarization of building automation systems (BAS) would also be beneficial.

For End Users and/or Authorized Building Control Specialists/ Contractors only.

Note: Early payment discount does NOT apply. If a student scores between 50% - 69% on their certification exam they may retake the certification exam for \$1000.00. This exam will be emailed and once the practical is completed, arrangements must be made by the student to get their database back to their test proctor to be graded. No exceptions will be made for any score below 50%

## Course Topics

- Course Introduction and System Overview
- Supervisory Controller User Interface Overview
- FXWorkbench Pro Overview
- Creating a Station
- Adding N2 and BACNet® MSTP Controllers and Points
- Extension Manager and Extensions
- Control Logic
- Tagging Objects
- Scheduling
- Defining Users and Roles
- Customizing Access Permissions
- Setting up Email Notification of Alarms
- Graphics
- Controller Summary
- Hierarchy Services
- Commissioning and Backing up a Station
- Auto discovering BACNet® points
- Using Standard Graphics for Other Devices
- Enterprise Connectivity
- Technical Certification Program (TCP) Examination

[ENROLL NOW](#)

# INSTRUCTOR-LED DISTANCE LEARNING COURSES

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## Advanced PCT Programming Course #3001

Course Duration

Course Fee

3 Days

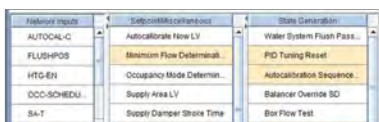
\$1200 per student

Students will learn how to create and test customized control strategies for General Purpose Programmable Controllers (PCG) controllers in this three-day online course. The course is designed for experienced building personnel who want to expand their knowledge of HVAC Control Systems and Johnson Controls PCG devices.

### Recommended Prerequisites:

Facility Explorer MSTP Field Controller Engineering (#4714) and PCG/PCV/PCX controller programming experience. Students will need phone and a computer with high speed internet access to participate in the course.

For End Users and/or Authorized Building Controls Specialists/Contractors Only.



### Course Topics

**ENROLL NOW**

- Central Plant Application in Programmable Controller Tool (PCT)
- Modules and Blocks in PCT
- Activities as Containers
- Hybrid Activities
- Proportional plus Integral plus Derivative (PID) and PID Pre-Processor
- State Tables
- Global Sequencer and Multi-stage Controller
- Pattern Recognition Adaptive Control (PRAC+) and Pulse Modulation Adaptive Control (PMAC)
- Review of Custom Lab
- Hands on Lab
- Final Review

## Metasys® Graphics Generation Tool Course #3002

Course Duration

Course Fee

3 Days

\$1200 per student

This course teaches students how to create and modify the custom graphics used to both monitor and actively change building parameters and settings in a Metasys® automation system. It is a three-day online internet course which combines active instructor facilitation with student practice sessions with the facilitator available for questions. This course is for individuals interested in creating and editing Graphics+Metasys® graphic files using Graphics Generation Tool (GGT) software.

### Recommended Prerequisites:

Metasys® system extended architecture for Building Engineers (#389) OR Metasys® system extended architecture Engineering and Setup (#391). Students will need phone and high speed internet access to participate in the course.

For End Users and/or Authorized Building Controls Specialists/Contractors Only.

### Course Topics

**ENROLL NOW**

- Provide an overview of the Graphics + tool with its features and terminology.
- Introduce the "Style Guide."
- Familiarize the student with how to commission graphics.
- Familiarize the student with how to create new graphics using the Graphic Generation Tool.
- Provide an opportunity for hands-on practice implementing key Graphics+tasks.



## Introduction to Metasys® User Interface Course #3021

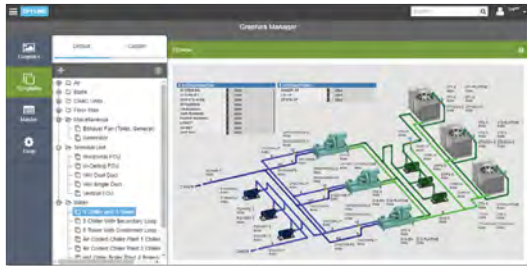
Course Duration

Course Fee

8 Hours

\$600  
per student

This course is designed for customers who need to learn how to perform daily tasks using the Metasys® User Interface. After completing this course, participants will be able to navigate through the Metasys® UI to find the information that is relevant to your building. You will be able to complete daily tasks using the interface by focusing on issues that are critical to your site and take action on potential problems, leveraging advanced reporting capabilities for building analysis.



### Course Topics

**ENROLL NOW**

- Navigate the New User Interface
- Understand the differences of the Space Dashboard and Equipment Dashboard
- Selecting widgets
- Using the Alarm Manager
- Issuing commands
- Search for and report on Metasys® data using Advanced Search
- Understand how the User Interface may be customized at your site
- Finding additional resources

## Metasys® User Interface Graphics Editor Course #3022

Course Duration

Course Fee

8 Hours

\$600  
per student

This course is designed for customers who have experience with the Metasys® User Interface, but want or need to learn how to create Metasys® UI Graphics. After completing this course, participants will be able to navigate the Metasys® Graphics Manager, import and export graphics and associate a graphics to a space, equipment definition, or piece of equipment and add custom behaviors to a graphic.



### Course Topics

**ENROLL NOW**

- Access the Graphics Manager through the User Online/Offline
- Navigate the Graphics Manager
- Import and export graphics using the Offline User Interface
- Navigate through the Graphics Editor
- Create and edit the Master Layer for a site
- Create, edit, and associate a graphic to a space or piece of equipment
- Create and edit a floorplan
- Create and edit user defined graphics templates
- Add custom behaviors to graphics

# COURSES OFFERED BY REQUEST ONLY

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# COURSES OFFERED BY REQUEST ONLY

The following courses are only available at your request. They can usually be conducted at your site or at one of our Training Institute locations with a minimum of eight students.

These courses are not included in the Learning Catalog schedule at the back of this publication. For more information about the content, availability and pricing of these courses, call the Training Institute Registrar at 800-524-8540 or 414-524-4286 or email at [cg-customer.registrar@jci.com](mailto:cg-customer.registrar@jci.com).

## YVWA Water Cooled Screw Chiller\* Course #2112, 1.3 CEU

This two-day course teaches experienced service technicians about the YVWA Chiller. The course will include features of this unit and the differences in installation, operation and maintenance from the YCAV.

\*Dress code: For safety, closed-toe, leather shoes and long pants are required.

### Recommended Prerequisites:

- Working knowledge of the YCAV/YCIV Chiller
- Working knowledge of VSDs
- Understanding of basic electronics

### Course Topics

- Product Description
- Innovative Technology
- VSD Components and VSD Cooling Circuit
- VSD Operation and Faults
- Chiller Faults and Troubleshooting
- Chiller Maintenance

## COURSES OFFERED BY REQUEST ONLY

### Eaton VSD Commissioning Certification Training Course #232, 1.3 CEU

This course provides factory authorized certification of personnel responsible for commissioning the Johnson Controls VSD series product line. The first half of the instruction provides a high level of technical detail related to the setup and operation of the VSD series drive. The second half provides technical detail on how to diagnose and repair VFDs in general. Certified startup provides a 3rd year VFD warranty extension at no additional charge. Students will receive a training certificate upon course completion.

### Series II VFD Commissioning Certification Training - JCI/Eaton Course #233, 0.7 CEU

This 1 day class is taught by an Eaton representative and provides factory authorized certification of personnel responsible for commissioning the Johnson Controls VSD series II product line. The first half of the instruction provides a high level of technical detail related to the setup and operation of the VSD series drive. The second half provides technical detail on how to diagnose and repair VFD's in general. Certified startups provide a 3rd year VFD warranty extension at no additional charge. Students will receive a training certificate upon course completion and you must be present for all days of class and pass a knowledge test to receive your training certificate.

**Prerequisites:**

Each student will be required to provide their own laptop, Internet patch cable \*\* and a digital multi-meter.

## Metasys® HVAC ASC Engineering Course #353, 3.0 CEU

This course covers programming and testing control strategies for Application Specific Controllers (ASCs). The course is designed for experienced building personnel who want to expand their knowledge of HVAC Control Systems and Johnson Controls ASC devices.

**Recommended Prerequisites:**

Fundamental Control Strategies for HVAC Systems (#215) or equivalent experience.

## Metasys® HVAC ASC Operations/Troubleshooting Course #381, 3.0 CEU

Students will learn about the Application Specific Controllers (ASC) used at their facility. Extensive hands-on lab activities use HVACPRO software to work with AHU, UNT, VAV and VMA controllers for troubleshooting programs and field devices.

**Recommended Prerequisite:**

Fundamental Control Strategies for HVAC Systems (#215) or equivalent experience.

# LEARNING PACKAGES



# LEARNING PACKAGES

Learn what you need, when you need it with Johnson Controls Training Institute Learning Packages. Learning packages are a way to prepare for an instructor-led course or to review material you may not use everyday. While some packages are generic in content, all are oriented toward Johnson Controls equipment to provide additional assistance and information in using our products.

## Written Material

Sometimes we need to “see it on paper” in order to believe it. Our workbooks contain hands-on lab activities for you to complete using your own equipment, in your own facility.

## To Order Call

Quantity, site and educational discounts are available for most packages. Call 800-524-8540 for details.

## HVAC Controls Manual (P2074)

This handy reference provides a clear, concise explanation of the application of pneumatic controls to HVAC systems. (©1987 Johnson Controls, Inc.)

**Price: \$50.00**

### Topic Outline:

- Basic Control Concepts, Fan Systems
- Pneumatic Power Supplies, Pneumatic Relays
- Room Thermostats and Humidistats
- Valves and Actuators
- Dampers, Actuators and Positioners
- Auxiliary Devices, Dual Setpoint Thermostats
- Pneumatic Transmission, Master/Submaster

## Building Environments: HVAC Systems (P99)

This comprehensive, easy-to-read text builds your understanding of HVAC systems and the controls that manage them. (©1997 Johnson Controls, Inc.)

**Price: \$99.00**

### Topic Outline:

- HVAC Systems and Facility Management
- Heat, Temperature and Pressure Basics
- Managing Human Comfort
- Determining Loads on an HVAC System
- Psychrometrics, HVAC System Types
- Heat Exchange and Recovery Equipment
- Refrigeration Cycle and Equipment
- Centrifugal Pumps and Hydronic Systems
- Air Cleaning Equipment, Fans, Ducts, Humidifiers
- Control Strategies for Occupant Comfort
- Advanced Technology for Effective Facility Control

# LEARNING PACKAGES ORDER FORM

Ship To		Ordered by	
Name	<input type="text"/>	Ordered By	<input type="text"/>
Company Name	<input type="text"/>	Email Address	<input type="text"/>
Street Address (No P.O. Box)	<input type="text"/>		
City/State/Zip	<input type="text"/>		
Telephone Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/>	Fax Number	( <input type="text"/> ) <input type="text"/> - <input type="text"/>

**Payment Method Selected**

Payment must be received prior to shipment.

Visa® or 
  MasterCard® or 
  American Express®

#  Exp. Date

\_\_\_\_\_  
 (Signature)

\_\_\_\_\_  
 (Email address to send receipt)

Check for \$  (in U.S. Currency), payable to Johnson Controls Training Institute.  
 Please attach check to the form.  
 Provide complete shipping address to avoid delays in processing your order. Orders are processed within 72 hours.

UPS Ground (Allow 7-10 days delivery time)

Airborne Next Day Air (Orders placed after 2:00 CST will be processed the next working day.)

Special Handling -- Ship via

LM/Pkg/CBT Number	Title / Description	Quantity	Total Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Fax:**  
877-403-6625

**Or mail form and payments to:**  
Johnson Controls Training Institute/M45  
507 East Michigan Street  
Milwaukee, WI 53202

**Shipping and Handling**

**(Shipping charges will be added)**

(In accordance with your state sales tax laws)

**Tax Due**

(U.S. Dollars)

**Total** **0.00**

**Questions about your order? Call Learning Services at 800-524-8540.**  
(Please print additional copies of this form, if necessary, for further reference or use.)

# FACILITY O&M WORKFORCE ASSESSMENTS AND DEVELOPMENT SOLUTIONS



With Facility Operation & Maintenance (O&M) budgets continuing to shrink, why waste limited training dollars on courses your workforce may not need? The Johnson Controls Training Institute can maximize your training investments by assessing your Facility O&M Staff Skills and working with your teams to identify the best development solutions to meet your facility performance goals.

The Johnson Controls Training Institute has more than 60 years of success developing people to operate and maintain buildings. We assist large and small workforces in hospitals, education facilities, pharmaceutical companies, office buildings, utility companies, and government facilities.

Our services are customized for your needs and typically include the steps below:

- STEP 1:** Review Facility Strategies and Desired Outcomes
- STEP 2:** Complete Site-specific Skill Assessments by Job Roles
- STEP 3:** Analyze Root Causes of Staff Performance Gaps
- STEP 4:** Design and Deploy Solutions and Development Maps
- STEP 5:** Assess Outcomes and Track Results on Scorecards

For more information or to review examples of our assessment and development services, visit [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute) or contact our Facility O&M Development professionals at 800-524-8540.

Our site-specific Skill Assessments are detailed to ensure an accurate review of your Facility O&M staff skills by job role. These can be self-assessments, supervisor-assessments, online testing, and/or hands-on performance assessments based on your facility needs. Any technical, customer service, or leadership job roles and skills can be assessed. Below are a few examples of client job roles.

- HVAC & Equipment Technicians
- Control & Automation Technicians
- Control & Automation Engineers
- Energy Management Specialists
- Work Management & Facility Analysts
- Utility Plant & Boiler Operators
- Facility Operators & Facility Controllers
- Electricians & Telecommunication Techs
- Steamfitters & Sheet Metal Workers
- Pipefitters & Stationary Engineers
- Plumbers & Refrigeration Mechanics
- Carpenters, Locksmiths, & Painters
- Building Engineers & Facility Engineers
- Operation & Maintenance Specialists
- Safety Coordinators & Groundskeepers
- Security and Fire System Technicians
- Service Coordinators & Billing Specialists
- Maintenance Management System Administrators
- Operation & Maintenance Supervisors
- Facility Managers & Directors

We work with your teams to design solutions and development maps for your facility needs. These solutions may include hands-on training, self-study learning, on site coaching, project assignments, O&M strategy updates, process improvements, organization updates, rewards, new equipment, performance support tools and cheat sheets.

# HOW TO ENROLL IN A COURSE



## Enroll Online

Register and purchase trainings online with credit cards, all at one location. [www.jcittraininginstitute.com](http://www.jcittraininginstitute.com)



## View Our Course Schedule

Check classes that are open for enrollment and check the current status of a class. [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)



## Browse Courses

Visit [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute) for new classes and special discounts.



# JOHNSON CONTROLS TRAINING INSTITUTE: COURSE APPLICATION

We encourage you to register for classes online at: [www.jcittraininginstitute.com](http://www.jcittraininginstitute.com). This form should be used by those unable to register online, such as government agencies, and Johnson Controls branch offices. You can fill the form out then print this page and either email ([cg-customer.registrar@jci.com](mailto:cg-customer.registrar@jci.com)) or fax (877-403-6625) it to the Johnson Controls Training Institute.

## Student Information

Name of Applicant (Please Print)

Student E-mail Address (REQUIRED FOR CONFIRMATION / CANCELLATION NOTIFICATION)  
Please provide a unique email address for each applicant.

Company/Organization Name

Company/ Organization Address (No P.O. Box)

City  State  Zip

Telephone Number (  )  -  Fax Number (  )  -

## Course Registration Information

Course Name

Course #  Location

First Choice Date

Second Choice Date

Prerequisite Course Completion Date

Payment must be received 10 days prior to course start date.

**Early Payment Discount** of \$100 for each student's tuition if full payment is received 30 days prior to the start of the course.  
**\*\*Early Payment Discount does NOT apply to any voucher payments or distance learning or to course #4720 Facility Explorer (FX) Supervisory Controllers Engineering Certification.\*\***

**5-pack**     **10-pack**     **Personal 3-pack Course Vouchers:** See page 5 for details

### Payment Method Selected:

Visa® or  MasterCard® or  American Express®

#  Exp. Date

\_\_\_\_\_  
(Signature)   
(Email address to send receipt)

Check for \$  (in U.S. Currency), payable to Johnson Controls Training Institute.

Please attach check and application together. Note: current prices may change.

### Payment Policy

Please include check or credit card information with your application. To mail your application and payment, use Institute address (below). Thank you.

### Tax Deduction

U.S. Treasury Regulation 1.162.5 permits an income tax deduction for educational expenses incurred to maintain or improve professional skills. Consult your tax advisor for details.

### For Johnson Controls Branch Use Only

Installation Contract #

Salesperson Name

## Cancellation Policy

Refunds are issued only if you notify the Institute at 414-524-4286 or 800-524-8540 that you cannot attend, no less than ten business days prior to the start of the course. You are liable for the entire course fee if cancellation is received after this deadline; you may substitute another student, or enroll in another session. Johnson Controls reserves the right to cancel classes and assumes no liability for expenses, all registrants will be notified at least ten days before the start of class.



**Mail form and payments to:**  
Johnson Controls Training Institute/M45  
507 East Michigan Street  
Milwaukee, WI 53202



**Telephone:**  
414-524-4286  
800-524-8540



**Fax:**  
877-403-6625



**Internet:**  
[www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)

**For End Users and/or Authorized Building Controls Specialists/Contractors Only.**

# Johnson Controls Institute

## 2020 Class Schedule

January – June (July – December on reverse side)

FOR MORE INFORMATION: [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)

These dates are subject to change. Please verify the dates and location and look for new course offerings at [www.jcittraininginstitute.com](http://www.jcittraininginstitute.com)

Course Name	Course #	Page #	Start-End (Days)	Course Fee	These dates are subject to change. Please verify the dates and location and look for new course offerings at <a href="http://www.jcittraininginstitute.com">www.jcittraininginstitute.com</a>																											
					January				February				March					April				May				June						
					6	13	20	27	3	10	17	24	2	9	16	23	30	6	13	20	27	4	11	18	25	1	8	15	22	29		
<b>HVAC INDUSTRY COURSES</b>																																
HVAC Mechanical Systems	210	13	M-F	\$2,300	PHX						PHX					MKE												PHX				
Fundamental Control Strategies for HVAC Systems	215	13	M-F	\$2,300		SC				TAM				IND				PHX									BAL					
HVAC Pneumatic Controls - Multi Manufacturer	221	14	Tu-Th	\$1,800									MKE																			
HVAC Equipment Maintenance	225	14	Tu-Th	\$1,800													MKE															
OptiView™ Control Panel	2100	15	Tu-W	\$1,400												MKE											NF					
YK High Pressure Centrifugal Operations/Maintenance	2102	15	Tu-Th	\$1,800		TAM				TAM			DAL									PHX										
YCAV Air Cooled Rotary Screw Liquid Chillers	2103	16	Tu-Th	\$1,800				DAL															MKE						TAM			
Absorber Operations/Maintenance	2104	16	Tu-Th	\$1,800		NF																										
YT/YK Centrifugal Chiller and Compressor Overhaul	2107	17	M-F	\$2,700				NF																								
YPAL Series 100 Package RTU	2108	17	Tu-Th	\$1,800																												
YVAA Air Cooled Screw Chiller	2111	18	Tu-Th	\$1,800										DAL																		
YLAA Chiller Start-Up and Troubleshooting	2114	18	Tu-Th	\$1,800																												
<b>BUILDING AUTOMATION SYSTEMS COURSES</b>																																
Introduction to Metasys® N2 Controllers	4601	22	Tu-F	\$2,300										BAL												BAL						
Metasys® DX-9100 Engineering	364	22	M-F	\$2,300																												
Metasys® DX-9100 Operations/Troubleshooting	365	23	Tu-Th	\$1,800														BAL														
Metasys® FEC Operations/Troubleshooting	4703	23	Tu-Th	\$1,800		MKE		BOS			BAL	TAM	MKE		LOU		BOS	IND PHX											DAL			
Metasys® FEC Systems Engineering	4707	24	Tu-Th	\$1,800							BAL		HOU		MKE	SC		TAM				BAL				SC		BOS				
Metasys® FEC Custom Programming	4704	24	Tu-Th	\$1,800						IND												DAL										
Metasys® System Extended Architecture for Building Operators	388	25	M-W	\$1,800	BAL MKE	TAM		SC		MKE	PHX	BOS DAL	IND LOU		TAM					BAL	BOS DAL HOU TAM	MKE			SC	IND	PHX	HOU				
Metasys® System Extended Architecture for Building Engineers	389	25	M-F	\$2,300	BAL MKE	TAM		SC		MKE	PHX	BOS DAL	IND LOU		TAM					BAL	BOS DAL HOU TAM	MKE			SC	IND	PHX	HOU				
Metasys® System Extended Architecture Engineering and Setup	391	26	M-F	\$2,300										MKE								PHX										
Metasys® System Extended Architecture Hardware and Troubleshooting	4718	26	M-F	\$2,300																							MKE					
Metasys® System Extended Architecture Advanced Engineering	397	27	Tu-Th	\$1,800																												
Facility Explorer® (FX) MSTP Field Controller Engineering	4714	27	M-F	\$2,300							MKE							BAL								TAM						
Facility Explorer® (FX) Supervisory Controllers Engineering Certification	4720	28	M-F	\$3,200									BOS																			
<b>Instructor Led Distance Learning &amp; eLearning Courses</b>																																
Advanced PCT Programming	3001	30	Tu-Th	\$1,200										DL															DL			
Metasys® Graphics Generation Tool	3002	30	Tu-Th	\$1,200										DL																		
Introduction to Metasys® User Interface	3021	31	W	\$600					DL																	DL						
Metasys® User Interface Graphics Editor	3022	31	Th	\$600					DL																	DL						

**KEY for INSTITUTE LOCATIONS:** BAL (Baltimore) BOS (Boston) DAL (Dallas) DL (Distance Learning) HOU (Houston) IND (Indianapolis) MKE (Milwaukee) LOU (Louisville) PHX (Phoenix) SC (Southern California) TAM (Tampa) NF (New Freedom, PA)

# Johnson Controls Institute

## 2020 Class Schedule

July – December (January – June on reverse side)

FOR MORE INFORMATION: [www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)

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Course Name	Course #	Page #	Start-End (Days)	Course Fee	July				August					September				October				November					December			
					6	13	20	27	3	10	17	24	31	7	14	21	28	5	12	19	26	2	9	16	23	30	7	14	21	28
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Fundamental Control Strategies for HVAC Systems	215	13	M-F	\$2,300	SC				MKE						TAM				MKE									TAM		BAL
HVAC Pneumatic Controls - Multi Manufacturer	221	14	Tu-Th	\$1,800																MKE										
HVAC Equipment Maintenance	225	14	Tu-Th	\$1,800																										
OptiView™ Control Panel	2100	15	Tu-W	\$1,400							DAL							NF					MKE					DAL		
YK High Pressure Centrifugal Operations/Maintenance	2102	15	Tu-Th	\$1,800	TAM									DAL				NF	MKE						TAM			NF	TAM	
YCAV Air Cooled Rotary Screw Liquid Chillers	2103	16	Tu-Th	\$1,800							DAL												NF				PHX		NF	
Absorber Operations/Maintenance	2104	16	Tu-Th	\$1,800											SC															
YT/YK Centrifugal Chiller and Compressor Overhaul	2107	17	M-F	\$2,700											NF									NF			NF			
YPAL Series 100 Package RTU	2108	17	Tu-Th	\$1,800							MKE									MKE									MKE	
YVAA Air Cooled Screw Chiller	2111	18	Tu-Th	\$1,800									NF																	
YLAA Chiller Start-Up and Troubleshooting	2114	18	Tu-Th	\$1,800											NF										NF					
<b>BUILDING AUTOMATION SYSTEMS COURSES</b>																														
Introduction to Metasys® N2 Controllers	4601	22	Tu-F	\$2,300							BAL																		BAL	
Metasys® DX-9100 Engineering	364	22	M-F	\$2,300			BAL																							
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Metasys® FEC Custom Programming	4704	24	Tu-Th	\$1,800				MKE								PHX								TAM						
Metasys® System Extended Architecture for Building Operators	388	25	M-W	\$1,800		BAL	LOU		DAL	BOS	HOU TAM	MKE SC						IND	BAL PHX			BOS		HOU MKE SC	DAL LOU TAM			BAL	PHX	
Metasys® System Extended Architecture for Building Engineers	389	25	M-F	\$2,300		BAL	LOU		DAL	BOS	HOU TAM	MKE SC						IND	BAL PHX			BOS		HOU MKE SC	DAL LOU TAM			BAL	PHX	
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# 2020 Customer Training Catalog

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[www.johnsoncontrols.com/institute](http://www.johnsoncontrols.com/institute)

800-524-8540, 414-524-4286

or

email us at [cg-customer.registrar@jci.com](mailto:cg-customer.registrar@jci.com)

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